IT'S ALL ABOUT MONEY – EVALUATION

ASSESSING THE EFFECTIVENESS OF FINANCIAL CAPABILITY INTERVENTIONS FOR OLDER PEOPLE IN RETIREMENT

KEY RECOMMENDATIONS

Guidance to be delivered by community based organisations

The places where older people live, meet and gather have a positive impact on attitudes and behaviour & have the intrinsic social value of bringing people together

A need for income maximisation advice and assistance on a one-to-one basis

Older people are often overlooked by their landlords after initial assessment because they pay their rent and don't cause any problems. Landlords should be encouraged to commission income maximisation services for older tenants

Greater local provision of generic financial guidance for older people.

Many older people consider independent not-for-profit advice agencies as the first resort for help with financial difficulties - but few said they had obtained advice from such agencies. Making resources available for these agencies to promote and deliver more tailored services would appear to be the best way forward

There should be more routes for older people to safely use the internet, to benefit from the money saving and convenience available by doing so.

Local facilities should offer access to the internet combined with training, advice and support. This would enable people to use the internet more safely and allow them to make informed choices

Total project participants: 700
Completing pre-intervention survey: 577
Completing post-intervention survey: 241

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